

E-DOCKET-11-0328



0000155204

ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

ORIGINAL

Opinion No. 2014 - 117453

Date: 8/6/2014

Complaint Description: 08A Rate Case Items - Opposed
01H Billing - Smart Meter

First:

Last:

Complaint By: **Diana**

Chaney

Account Name: Diana Chaney

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85027

is:

Utility Company: **Arizona Public Service Company**

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Ms. Chaney opposes the smart meters from APS. She has highly health concerns, she has noticed that when she sits in front of the meter she feels ill. She doesn't like them and feels the bills are higher than last year. She would like for the Commission to decide and give customers a choice to opt out of the smart meter program.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 8/6/2014

Opinion No. 2014 - 117453

Arizona Corporation Commission

DOCKETED

AUG 07 2014

DOCKETED BY

[Signature]

RECEIVED
2014 AUG -1 A 8:39
AZ CORP COMMISSION
DOCKET CONTROL